

25 January 2023

Department of Customer Service  
NSW Government

**Attention: Natasha and Clare**

**By email only:** [covid.communications@customerservice.nsw.gov.au](mailto:covid.communications@customerservice.nsw.gov.au);  
[engagewithus@customerservice.nsw.gov.au](mailto:engagewithus@customerservice.nsw.gov.au)

Dear Natasha and Clare,

**Submission in response to communication with NSW Government consultation**

The Real Estate Institute of New South Wales Limited (**REINSW**) welcomes the opportunity to comment on communication between NSW Government and the community on topics of interest over the past few years.

REINSW has found the NSW Government toolkits, and other email communication updates, helpful. It has assisted REINSW in communicating to its members topical issues which might impact the property sector and the broader community (for example, the COVID-19 pandemic and the NSW floods).

At this stage, REINSW does not have any specific topics that it would like to receive communication on from the NSW Government, as it does not know what issues of importance might arise in the future. REINSW is content for NSW Government to consider and issue toolkits on relevant matters as and when it sees fit. However, REINSW would welcome continued, regular communication from NSW Government on important industry and community issues as this helps REINSW to stay informed and provide timely updates to its members.

We thank you for your consideration of our submission. We are available to discuss any of the above if you wish.

Yours sincerely,



**Tim McKibbin**  
**Chief Executive Officer**